

RESPECT

EXCELLENCE

INTEGRITY

TEAM

WORK

UNIQUE PEOPLE
SERVICES





UNIQUE PEOPLE SERVICES, INC. MISSION STATEMENT

Unique People Services (UPS) is a NYC based not for profit 501 (c) 3 agency founded by Lynn Wonsang in 1991. Our mission is to serve—holistically and without judgement—those who may have been denied compassionate and considerate treatment elsewhere due to their race, religion, gender, sexual orientation, developmental level, health status, criminal or substance abuse history.

Our Specific Goals are:

- To provide housing and comprehensive support services designed to meet the physical, social and emotional needs of each Individual
- To help those whose needs have been neglected or whose circumstances have prevented use of existing services
- To promote greater public understanding of the unmet needs of Individuals with Special Needs



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Dear Friends,

In 1991, Lynn Wonsang founded Unique People Services (UPS) with one sole mission: to provide a home and life-changing services to individuals with special and challenging needs. Today, our 501(c)(3) nonprofit continues to meet Lynn's mission of extraordinary care, as we strive to transform hundreds of lives across New York City. Through city and state funds and generous contributions from longtime donors, our agency has been able to expand our reach, delivering vital programs to individuals living with HIV/AIDS, developmental disabilities and mental illness.

On October 20, 2016, UPS celebrates its 25th Anniversary during a year that has marked milestones and an inspiring showcase of why we continue to do the important work that we do. We closed out 2015 with the exciting groundbreaking of Lynn's Place, UPS' first affordable housing initiative (named for compassionate founder), followed by a heartfelt 10th Anniversary Celebration for John G. Hunter Apartments, a transitional housing complex serving 50 residents with mental health challenges. In June, we commemorated 25 years of our Developmental Disabilities (DD) Program with an array of artistic performances demonstrating the skills and talent of what makes all of our individuals unique: increased confidence, self-sufficiency and a passion to reach their full potential.

Looking ahead, UPS' future remains bright. A recent award from the Governor's office will help grow our Supported Housing Program, as our Day Habilitation Program continues to expand, offer job readiness and vocational training to Day Hab participants. We're also gearing up for two major housing initiatives in 2017, including the reopening of the Crown Residence, a Midtown shelter that was forced to shut its doors after the building was sold. Recent funding we received will help restore crucial on-site support services at the shelter's new location, keeping New Yorkers off the streets with a safe, warm roof over their heads. And in the fall of 2017, Lynn's Place will open its doors (a project four years in the making!), helping the city tackle its affordability crisis while providing a haven of safety and stability for dozens of low-income residents and individuals with mental health challenges. The opening of both these residences provides a ray of hope in helping the city inch one step closer to reducing homelessness.

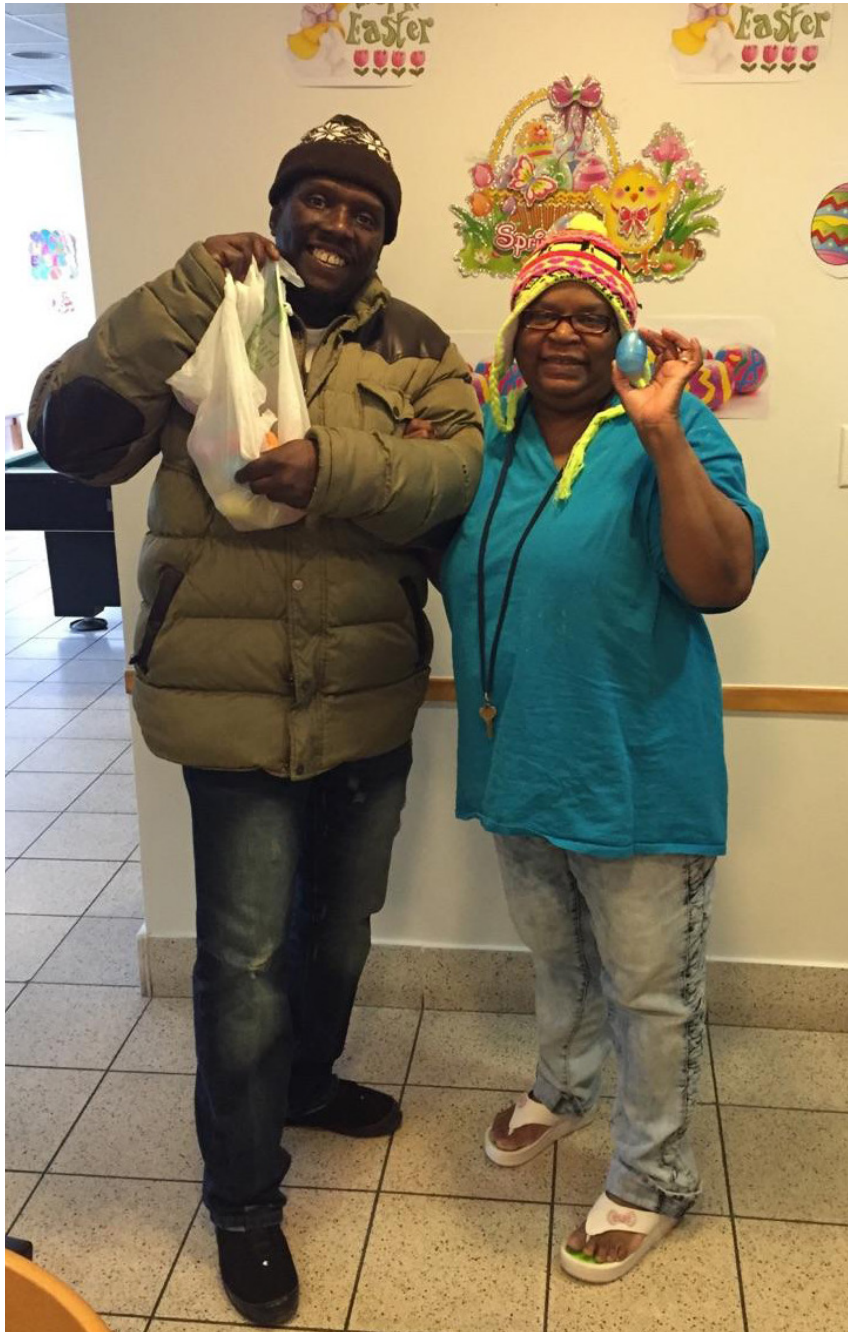
I'm grateful for the overwhelming support UPS has received over these last decades and look forward to keeping Lynn's vision alive with the help of my incredible staff whose dedication and commitment continue to fill me with pride.

Sincerely,

Yvette Brissett-Andre
Executive Director

“
One sole mission:
to provide a home and life-changing services to individuals with special and challenging needs.

”



Dear Friends,

In June, I had the pleasure of becoming the Board Chair of Unique People Services (UPS), culminating four years of service on a Board that has overseen initiatives instrumental to enhancing the lives of so many in need.

As we present our 2015 Annual Report, I am filled with admiration at the deep impact this agency has had on the community, through 25 years of exemplary care and service.

This past summer, our agency's heartfelt mission particularly hit home for me during the 25th anniversary celebration of UPS' Developmental Disabilities Program. Watching the joy and excitement on our individuals' faces cemented the ultimate reason for our service to this organization: the work of the Board is all about the unique, wonderful people who UPS is able to serve.

The displays of increased independence and positive health outcomes I witness on a regular basis are the result of the agency's outstanding leadership team who never hesitate to advocate for the needs of UPS individuals. They remain on the forefront of every issue affecting the nonprofit sector. Their strong commitment to quality care extends to UPS' exceptional staff who create nurturing environments in a safe, loving place for individuals to call home.

The growth and success of this agency would not be possible without the hard work and dedication of the entire UPS team, and without the support of friends, donors and community partners who help us bring our vision to life every day.

As Board Chair, I look forward to taking Unique People Services to even greater heights moving forward, advising on strategies to ensure the continuation of essential services for another 25 years and beyond!

Crystal E. Ward Jackson,
Board Chair

UNIQUE PEOPLE SERVICES 2015 ANNUAL REPORT

For 25 years, Unique People Services (UPS), a nonprofit 501 (c) (3) organization, has been touching the lives of thousands of New Yorkers in need. Our core values are R.I.T.E. : Respect, Excellence, Integrity and Teamwork and they are vital to achieving our mission of delivering high quality, compassionate care to individuals regardless of race, religion, gender, sexual orientation, health status or substance abuse history.

UPS was the vision of our late founder, Lynn Wonsang, who launched the agency in 1991. Her commitment to exemplary care remains at the heart of our programs and services, designed to meet the needs of each individual we serve.

More than two decades later, the agency continues to expand our reach in the community. We currently operate 24 supportive housing programs across New York City and Westchester, helping to transform the lives of individuals with HIV/AIDS, behavioral health challenges and developmental disabilities.

Through person-centered planning, our highly trained staff creates nurturing, supportive environments that foster increased independence, socialization and community inclusion to everyone we serve.

And These Are ...

SERVICES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES (I/DD)

Licensed and funded by the New York State Office for People with Developmental Disabilities (OPWDD), our DD programs deliver clinical and residential services to 62 individuals with the goal of helping them reach their fullest potential.

Our beautifully appointed group homes, known as Individual Residential Alternatives (IRAs), provide a warm, loving atmosphere, enabling residents to enhance their daily living skills and quality of life under round-the-clock supervision of direct support professionals. Recreational activities offer increased opportunities for socialization and community inclusion, while off-site services such as physical and occupational therapy, help to meet individuals' medical needs. Our clinical staff - comprised of a psychologist, behavioral intervention specialist, nurse practitioner and registered nurses - help to address additional health concerns residents may have.

UPS' Medicaid Service Coordinators (MSCs) are on call 24 hours a day providing further support and encouragement to our individuals, as well as linkage to essential community resources. Monthly visits help to ensure that residents' needs are continually met and that their individualized service plans remain on track.

Our Residences

Vyse Avenue IRA, our first DD Program, opened in 1991 as an Intermediate Care Facility (ICF) and now houses 10 male individuals. Our Crowley Place IRA opened its doors five years later, in 1996. Located in East Elmhurst, Queens, the residence is currently home to two males and six females.

In 1996, we launched two more DD programs – our 220th Street IRA in Queens Village (now home to six women with intellectual disabilities), and our Hughes Avenue IRA, comprised of three certified residences in the Bronx housing 16 male individuals.

Our newest house, Bright Harp IRA, opened in Jamaica, Queens in 2006. Six female residents now call Bright Harp home. In addition to our IRAs, we also operate three Individual Support Service (ISS) apartments, where residents live independently and learn how to maintain their own households with the help of UPS staff. Running errands and preparing meals are among the many life skills individuals have learned. Several residents also hold jobs, enabling them to pay their rent and bills regularly.

We have constantly been amazed by the inspiring stories that have emerged from our homes: profiles of hope, strength, and courage that demonstrate the perseverance of our residents (many formerly homeless) to tackle obstacles and create a life-changing path.

“
The SEMP
Program gives
individuals the
drive they need
to become
independent
and earn a living.
They come to
work happy
knowing their
needs are met
and that they’re
making a difference.
—Keith McDonald,
Managing
Coordinator, Day
Services”

Meet LM

LM moved into a UPS IRA in January 1997. A vibrant, 35-year-old African American woman, LM was determined to achieve her life goals, one of which was marrying her future husband on Valentine’s Day and living happily ever after together on their own.

Unique People Services worked closely with LM, ensuring she received the necessary support to reach her cherished goal. Staff were by her side while she underwent behavioral interventions, medication monitoring, money management training, family intervention techniques and travel training development. Having a strong circle of support enabled LM to keep her dreams alive. She tied the knot in 2014 and later moved into a one-bedroom apartment with her husband, putting the planning skills she learned at UPS in action.

LM remains close to her primary direct support professional who reports that she is healthy and thriving. LM continues to take her medication regularly, while practicing sound fiscal management and enjoying a happy life with her husband.

Meet TT

TT was living on the streets and engaging in prostitution before moving into a UPS IRA in 2000. Her family expressed concerned about her promiscuity and aggressive behaviors and looked to our agency for support and guidance.

While it was initially challenging to orient TT into a structured, residential environment, our staff worked with her to build her strengths and eliminate any socially inappropriate behaviors. Her volatility eased gradually over a 15-year period, as she learned how to interact with others in a caring, respectful manner. No longer the “rebel” of the house, TT now accepted help gratefully and became open to the exciting changes ahead: transitioning into an Individual Support Service (ISS) apartment in Brooklyn.

After moving into the one-bedroom residence in 2014, TT’s confidence, independence and self-esteem began to soar. She began traveling on her own and landed a job at Walmart, where she’s worked as a greeter for more than four years. She now maintains a close circle of friends, demonstrating outstanding socialization skills that UPS helped to hone. According to TT’s primary direct service professional, she is thrilled to be living in her own apartment. With the help of UPS staff, she is receiving vital counseling services while successfully managing her finances and living a safe, fulfilling life in the community. Day Habilitation Without Walls

One of our newest programs, Day Habilitaion Without Walls (Day Hab), was established in 2014 to provide vocational training and daily living skills to individuals with intellectual and developmental disabilities, with the goal of possible employment in the community.

Unique People Services currently operates two Day Hab programs, serving 12 individuals in the Bronx (where the program originated), as well as nine individuals in Queens. A third program, soon to be launched in Brooklyn, will serve six individuals beginning in late 2016.

Day Hab participants have the opportunity to design their own activity schedules tailored to personalized goals and outcomes. Each individual has a say in the types of activities they desire (bowling, museum outings and arts and crafts are often at the top of the list). Together with staff, they create a monthly calendar, learning the value of teamwork to execute a plan. Small workshop sizes and a positive, supportive environment help to foster socialization, communication and self-advocacy skills, boosting individuals’ self-worth, independence and productivity. Many participants volunteer at UPS sites, resulting in community integration and a strong sense of accomplishment and giving back. Mail delivery, clerical support and recycling initiatives are just some of the ways individuals contribute to the agency’s seamless functionality. Supported Employment (SEMP) and Pre-Vocational Training

Within Day Hab services is Unique People Services’ Supported Employment (SEMP) Program, providing tools and resources to help individuals obtain and maintain jobs in the community. Five individuals are currently transitioning into the program, which was launched in April 2016 in conjunction with OPWDD.

Once enrolled, participants move into the “Discovery” phase, which entails meeting with customized employment specialists who assess their skills and prepare them for the workforce. Assistance with resumes and interview etiquette is among the essential support provided.

Prior to employment, individuals are required to volunteer at organizations like Meals-on-Wheels and the Humane Society, which gets them acclimated to structured routines and performing daily tasks. Follow-up interviews are scheduled with SEMP’s employment specialists for further job development and interview preparation.

Three Bronx Day Hab participants currently receive pre-vocational training, with the program scheduled to expand to Queens later this year. Much like UPS’ SEMP services, staff guides individuals through the pre-employment process, advising on job applications and interview techniques. Participants also volunteer at various sites with the goal of paid employment afterward.

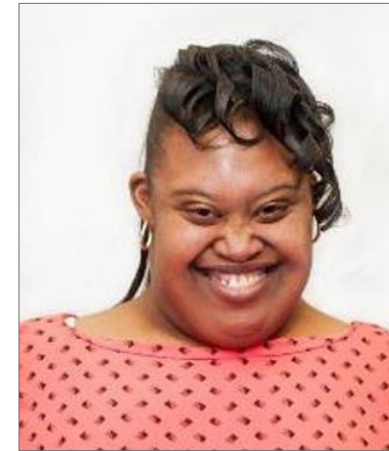
Meet Chantae

Chantae Jones has been attending UPS’ Day Hab Without Walls Program for more almost three years. During that time, she has worked hard to enhance her daily living skills, enabling her to flourish while inspiring those around her.

Chantae has a love of volunteering, which stems from her experiences delivering mail to UPS’ Bronx programs, assisting around the office and collecting cans and bottles for recycling. Knowing she’s helping to make an impact in her environment has given Chantae increased self-esteem and a strong sense of pride. Daily interaction with others has helped her gain more socialization and communication skills (areas she lacked when she first came to the agency), as well as enthusiasm levels that can be contagious.

Chantae has also learned how to tell time on her own and now has a better understanding of money management. As she continues to display more independence and outstanding leadership skills, she’s now gearing up for her next achievement: moving into her own apartment. With support from her SEMP employment specialist, Chantae is currently working at Marshall’s Department Store, she helps restock shoes, ensure the area is tidy and assist the floor manager with other tasks as needed.

On October 20, 2016, Chantae will be presented with Unique People Services’ Individual of the Year Award for her amazing growth and boundless determination, a shining example of the life-changing services UPS provides.



SCATTER SITE HOUSING PROGRAM

Unique People Services’ Scatter Site Permanent Housing Program (established 1994) is comprised of dedicated staff committed to compassionate care delivery and enhancing the independence of our residents. Mental health services, substance abuse counseling and recreational services are among the vast array of services staff provides.

Our Scatter Site Program currently has a growth rate of 100%, with 40 more units added every two years thanks to grants provided by HRA/HASA (all referrals come directly from the HRA office). Since 1997, our number of apartments have grown from 80 to 229 units, housing residents ages 18-60. Fifty-six of those apartments are family units, comprised of two to four residents per residence. Residents who earn an income are required to pay rent and utilities, with additional support provided by the program or public assistance. Maintenance services are provided at each housing unit, with inspections occurring once a month to determine any necessary repairs. UPS staff follow up regularly to make sure repair work is conducted in a timely manner.

Program participants are assigned case managers who perform monthly home visits (plus ten office visits) to assess residents’ progress and ensure they’re meeting their goals. From home health aides to fiscal management, Scatter Site staff makes sure every need is met. Linkage to important resources provided, including educational, vocational and nutritional services. Bilingual support groups are provided each month to help individuals improve their quality of life and assimilate into the community.

Residents’ socialization needs are met through various outings organized by the program. Through the generosity of ticket donors, individuals have had the opportunity to attend New York Yankees games, theater performances and talk show tapings. During the holidays, the Scatter Site Program holds an annual Thanksgiving dinner provided by a Washington Heights catering hall. More than 80 clients don their best attire and attend the event, which has become a major highlight for them.

Meet D. Pitt

23 yrsr old D. Pitt wouldn’t allow himself to be swayed by a life of drugs that plagued so many young men he grew up with. Rather than opt for a dangerous, get-rich-quick lifestyle, he decided to follow a safer, brighter path — he joined UPS’ Scatter Site Housing Program in September 2011 and immediately began to thrive.

With the support and encouragement of staff, Mr. Pitt received his A.D. in Human Services from the Technical Career Institute (TCI). Inspired by his academic success, he decided to further his education by attending Lehman College, where he currently working toward his Bachelor’s Degree in Human Services.

D.’s goal is to provide supportive counseling to individuals in need, much like the services he’s received at Unique People Services. D. hopes his success story will offer hope and encouragement to fellow New Yorkers faced with medical issues and an uncertain path in life. He remains grateful to UPS for helping him to secure adequate housing and giving him the stability and confidence needed to make his dreams come true.



Meet Carlos

Carlos Latoni has been a resident of Unique People Services’ housing program since 1999. Refusing to let his medical challenges interfere with his love of the arts, Carlos decided to pursue his love of theater and photography. Many of his pictures adorn the walls of his Manhattan apartment. He’s also written several plays, including “4 Martinis,” which took to the stage during the 2011 Fresh Fruit Festival in New York City.

When he’s not writing his next masterpiece or capturing eye-catching images, Carlos is usually busy decorating his apartment. A gifted interior designer, Carlos has a knack for style and making a room come to life. His skills and talent continue to inspire staff and residents alike, as he enjoys a full, productive life in the beautiful setting he calls home.

SERVICES FOR PEOPLE WITH HIV/AIDS

Through funding made possible by the New York City Human Resources Administration HIV/AIDS Services Administration (HRA/HASA) and the Department of Health and Mental Hygiene (DOHMH), UPS offers transitional and permanent housing to New Yorkers who are formerly homeless and living with HIV/AIDS. On-site nursing staff assists with medication monitoring and treatment adherence, while referrals and support services are provided to help residents achieve positive health outcomes and greater stability.

Our transitional housing programs in the Bronx and Manhattan have the capacity to serve up to 73 individuals, while our Permanent and Supportive Housing Programs house 254 residents in apartments across Brooklyn, Queens, Manhattan and the Bronx.

A Program Advisory Board (comprised of several residents) helps to oversee services and make sure clients remain safe, healthy and on a bright path toward success.

Housing Options for People with AIDS (HOPWA)

Unique People Services’ HOPWA Program was founded in 2014 to provide services to undocumented New Yorkers living with HIV/AIDS who are ineligible for HRA/HASA services. Funded by the Department of Health and Mental Hygiene, the program currently serves 25 individuals living in apartments throughout Manhattan and the Bronx.

Much like our Scatter Site Program, hard-working HOPWA staff assess the needs of residents, linking them to appropriate resources to enhance their health and well-being, such as home health aides, physical rehabilitation, mental health counseling, medical monitoring, health education and job training. Staff also follow up with attorneys to advise clients on changing their legal status, as well other issues they may have. Therapeutic support groups, case management and recreational activities are also provided to improve individuals’ quality of life and help them assimilate into the community.

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Many of our individuals have fled their home countries due to discrimination or political turmoil. After being shunned in their own communities, they have found a safe haven at UPS, where they can receive compassionate care as integrated members of society.

—Marie Alphonse, HOPWA Program Director

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To alleviate the challenge of residents’ undocumented legal status, UPS staff facilitate the paying of rent and utility bills, while teaching individuals about domestic responsibilities and maintaining a successful home environment.

Care Coordination Program

Access to the UPS Food Pantry, operated by the agency’s Care Coordination Program (established in 2009), helps to fulfill HOPWA and Scatter Site residents’ nutritional needs through healthy, affordable food options. UPS patient navigators help to distribute approximately 70 bags of food per month to residents, feeding more than 600 people per year. Recent grants from New York City Council Member Elizabeth Crowley and the New York City Food Bank will help to expand the pantry’s reach and ensure that more people get fed and make healthier nutritional choices.

Our Care Coordination Program (CCP) also provides medication adherence, health education and other support services to 200 individuals who are newly diagnosed with HIV/AIDS. Thirteen staff conduct regular home visits, coordinate public assistance benefits and collaborate with community health partners to ensure positive health incomes. Poetry readings and other artistic events are held throughout the year as way to promote self-expression and cultural awareness among CCP participants.

As a result of our CCP Program, we have helped decrease HIV viral loads by 7%. In addition, 47% of our individuals have received health promotions, while 87% continue to receive services after enrollment. Upon completing the program, participants take part in a graduation ceremony where they (along with CCP staff) are recognized for their outstanding achievements on a memorable journey toward success.



SERVICES FOR PEOPLE WITH MENTAL HEALTH NEEDS

Funded by the New York State Department of Health and Mental Hygiene (DOHMH), our mental health program is comprised of two Community Residence Single Room Occupancy (CR/SRO) settings in the Bronx - Haven and Hunter Apartments - that provide services and extended-stay housing to 98 residents. Haven Apartments opened its door in 1997, serving 48 residents, while Hunter opened in 2015.

Because of the transitional nature of the CR/SROs, both programs consistently admit new residents and transition others to more independent and permanent housing (as well as other alternate settings) throughout the year.

Haven/Hunter Apartments: An Overview

Individuals residing at Haven and Hunter Apartments must meet the criteria established by DOHMH, including a history of homelessness and a diagnosis of persistent and serious mental illness. Many of our referrals come from hospitals, shelters, community residences, psychiatric centers and community organizations.

The objective of both programs is to deliver exceptional care in a safe, comfortable environment, reducing hospitalizations while enabling residents to transition to independent community living. Comprehensive case management is offered to every resident, encompassing a variety of individualized services that include:

- Mental health assessments
- Referral assistance
- Entitlement benefits assistance
- Substance abuse counseling
- Medical coordination
- Medication self-administration training
- Assistance with daily living activities and money management skills

Opportunities to participate in recreational activities and community-bases support groups are also provided, as well as health and nutritional education initiatives. For a nominal cost, two meals a day are offered at each apartment complex for individuals who opt not to cook. The meticulously kept residences also offer a 24-hour reception desk for added safety and security.

For nearly a decade, Haven Apartments has presented an annual Health Fair, offering free screenings and mobile health services to many families in the community. Through the support of countless community leaders and health partners, UPS was able to expand the reach of the event in 2016.

A generous grant from the office of New York City Council Speaker Melissa Mark-Viverito helped to provide free food and activities to this year’s attendees, as the UPS Fair remains an important resource in a borough that is continually ranked last (#62) in the Robert Wood Johnson County Health Ranking Report.

John G. Hunter Apartments is the first program to be named after a former UPS resident. The residence - serving 50 individuals - was named after Mr. Hunter as a tribute to his perseverance and his ability to turn his life around while successfully managing his health challenges.

In 2015, the agency commemorated Hunter Apartments’ 10th anniversary, celebrating individuals’ achievements and milestones with music, poetry readings and an art exhibit showcasing the many skills and talents of our residents. A similar celebration is planned for Haven in May 2017 as a continued testament to the wonderful things that are possible with extraordinary support and service.

Supported Housing Program

In addition to our SROs, we also operate five supported housing programs in Brooklyn and the Bronx, where 103 individuals and their families currently call UPS home. Much like our Haven and Hunter programs, providing supported housing helps to decrease hospitalizations and promote community integration through essential support services and case management.

In recent years, our Supportive Housing Program has increased to six sub-programs, including our NY/NY I, II, and III populations, as well as two awards within three years: Medicaid Redesign Team (MRT) apartments for high use Medicaid recipients from shelters and psychiatric centers, as well housing for Nursing Home Remedy Members (NHRM) – individuals transitioning from nursing homes back into the community. We provide the necessary supports in collaboration with several collateral health care providers and social services organizations.

Without the vital services of our mental health programs, ramifications for individuals can be tragic: before coming to UPS, many faced neglect and abuse and were deprived of vocational and educational resources, as well as social opportunities. Our mental health programs help to ensure that individuals are self-sufficient, giving them an overall sense of safety, improved well-being and the power to transform lives.

Our programs also help to mitigate problems that can result from homelessness, such as the high cost of long-term patient stay and emergency room visits, as well as relieving the social impact of homelessness.



“
I’m so grateful to
Unique People
Services for help-
ing me keep my son
and always being
there for me. I will
never forget this.
— Kevin Adorno,
UPS Resident
”

Meet Kevin

Kevin Adorno was a single father in search of long-term housing so he could be reunited with his son and raise him a stable environment. After a referral to our Supported Housing Program, he moved out of our transitional residence and into a two-bedroom apartment (at 30% of his benefits). A stipend towards utilities and a new part-time job enabled Kevin to pay his bills in a timely manner. The support of UPS staff was critical every step of the way, as they assisted Kevin with job coaching, community integration and obtaining valuable parenting skills. They also helped him navigate city agencies and various school programs for his son.

After UPS case managers advocated for Kevin in family court, he was awarded custody and soon began a new, exciting chapter in life as a full-time parent. UPS continues to empower Kevin’s relationship with his son, inspiring him to independently seek community and government resources for childcare support, while pursuing part-time employment and vocational training to maximize his potential. The loving and dedicated father is determined to make sure his child has “everything he needs to succeed in life.”

Meet “John”

Before coming to UPS 15 years ago, John endured a number of mental health struggles while living in a shelter facing paranoia and an uncertain future. He was referred to Haven Apartments, where he accepted support from dedicated staff who helped him strengthen his grooming habits, daily living skills and job readiness, leading him on a healthier, positive path.

Over the years, John transitioned through the continuum of care at UPS, moving to the agency’s Supportive Housing Program before landing a job at a major department store in Manhattan where he continues to work today. He is now off of entitlements and in a Medicaid-spend-down program for his medication and therapy. He’s paying 30% of his earned income in rent, while maintaining a lovely apartment and living his life as a happy, healthy New Yorker.

Health Home Services

Unique People Services partners with Bronx Lebanon Hospital to provide Health Home services (funded by DOH and Medicaid) to enrolled clients receiving care coordination services from UPS staff.

Health Home is a care management model comprised of caregivers communicating with one another to make sure a patient’s needs are addressed in a comprehensive manner. Services are provided collectively through a network of providers, health plans and community-based organizations. Health records are shared among providers to make sure services are not duplicated or neglected.

To be eligible for Health Home service, individuals must be enrolled in Medicaid and be diagnosed with two or more chronic medical conditions, or have a single qualifying condition such as HIV/AIDS or a Serious Mental Illness (SMI). Individuals with HIV or SMI are not required to be at risk for other medical conditions to be eligible. Substance Use Disorders (SUDS) - while considered to be chronic - do not solely qualify an individual for Health Home services.

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With the opening of Lynn's Place we are one step closer to making sure every New Yorker who needs help can get help no matter how serious their situation. It is a lifeline to vital services and a launchpad to a better life.

—First Lady of New York City,
Chirlane McCray

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LOOKING AHEAD: MENTAL HEALTH IN 2017

With the opening of UPS' first affordable housing complex, Lynn's Place, dozens of mentally challenged individuals and low income New Yorkers will have a new place to call home next year.

The agency's extensive track record in providing on-site support services to individuals with mental illness will allow residents to receive high quality support from staff with proven experience to transform lives.

In conjunction with collateral providers, UPS will offer flexible, individualized services to enhance the development of socialization skills, community integration, peer advocacy and budget management. Parental supports, symptom management services and substance abuse counseling will also be available to residents in need.

Lynn's Place is financed under Mayor Bill de Blasio's 15-year plan to create 15,000 affordable housing units in New York City. Funding was also made possible by several generous contributors including the New York City Department of Housing Preservation and Development (HPD), the Community Preservation Corporation (CPC), the Corporation for Supportive Housing (CSH), Hudson Housing Capital, Capital One Bank, Deutsche Bank, and by a \$1.8 million grant from the Office of New York City Council Speaker Melissa Mark-Viverito.



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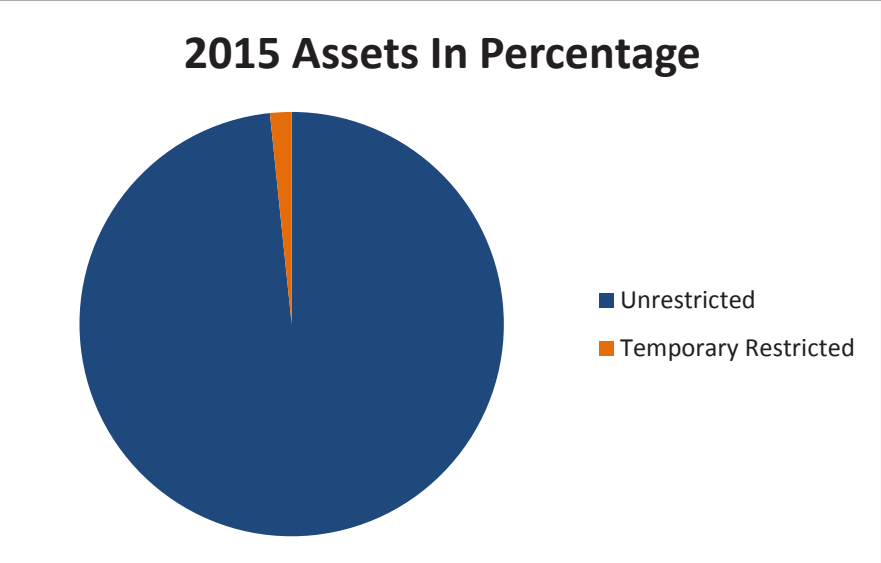
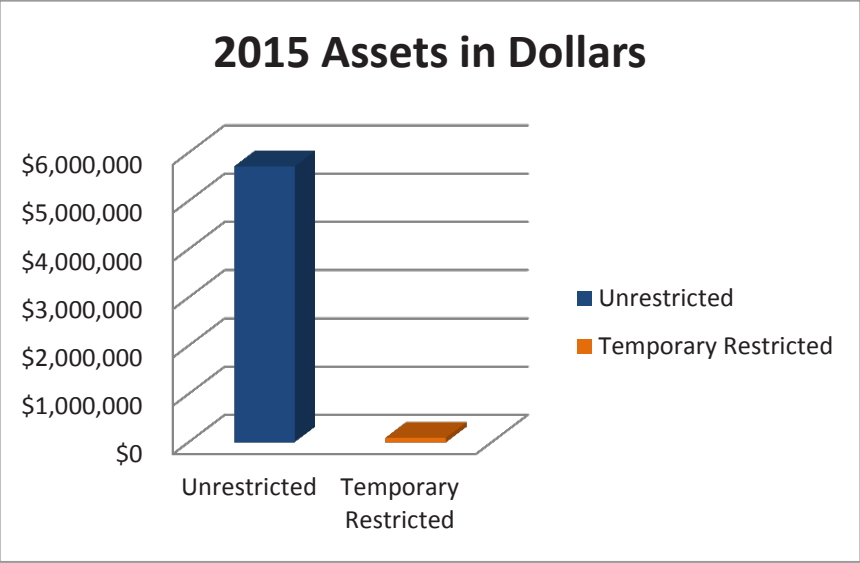
2015 ANNUAL REPORT



Unique People Services 2015 Financial Highlights

Assets

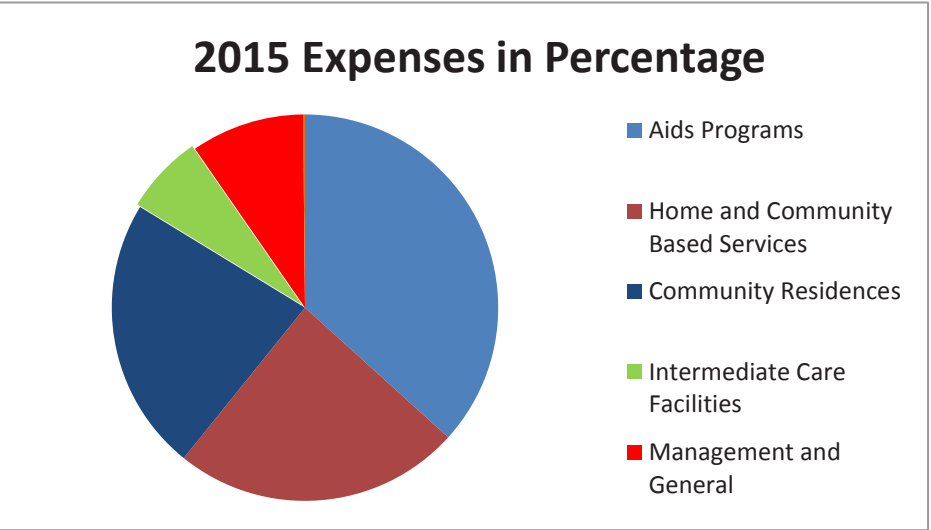
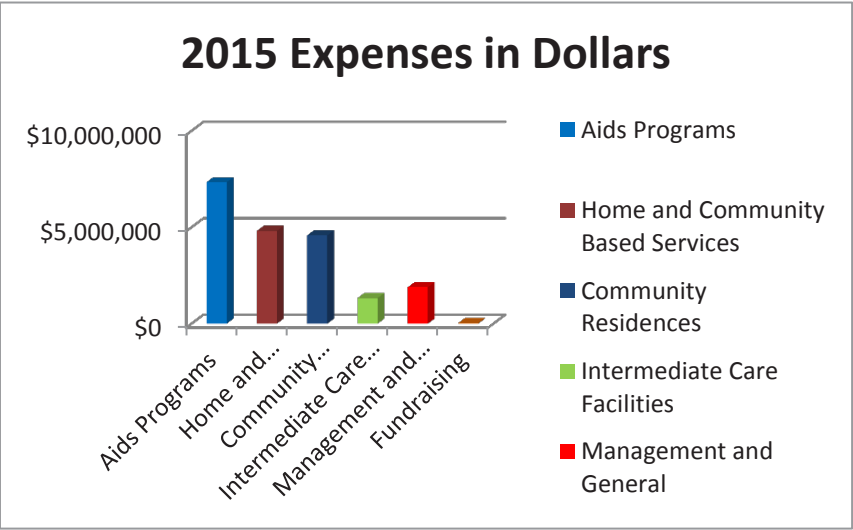
Asset	Dollar	Percentage
Unrestricted	\$5,714,932	98%
Temporary Restricted	\$95,250.00	2%
Total Assets	\$5,810,182	



Unique People Services 2015 Financial Highlights

Expenses

Programs	Dollar	Percentage
Aids Programs	\$7,340,539	37%
Home and Community Based Services	\$4,816,303	24%
Community Residences	\$4,584,271	22.9%
Intermediate Care Facilities	\$1,326,487	7%
Total Programmatic Expenses	\$18,067,600	
Other Expenses		
Management and General	\$1,896,275	9%
Fundraising	\$31,587	0.1%
Total Operating Expenses	\$19,995,462	



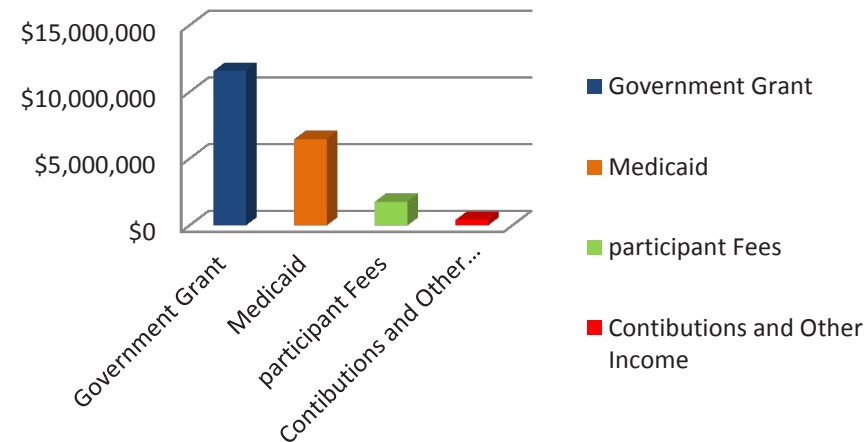


Unique People Services 2015 Financial Highlights

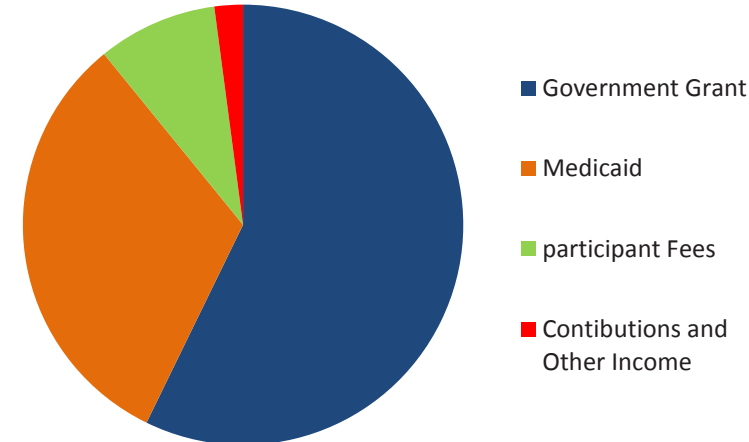
Revenue

Source	Dollar	Percentage
Government Grant	\$11,584,360	57%
Medicaid	\$6,458,355	32%
participant Fees	\$1,778,392	9%
Contributions and Other Income	\$423,211	2%
Total Revenue	\$20,244,318	
2015 Revenue Growth	(\$688,006)	-3%

2015 Revenue in Dollars



2015 Revenue In Percentage



2015 Sponsors and Supporters—

Co-Host- \$15,000

Atlantic Business of Tomorrow
Capital One
Urban Architectural Initiatives

Sponsor- \$10,000 to \$5,001

Beacon Therapy Services
Community Care Rx
Janice Smith
Lamb Financial
Matthijssen Business Solutions
New York Yankees

Supporter- \$5,000 to \$2,501

BET
All Med Bronx Lebanon /Health Home
EIHAB
Jean Jeremie
Joe Cucciu (Belmont Author)
Thrive Network
WAFA

Friend- \$2,500

Benchmark
Hudson Housing Capital
PharmBlue
Riggs Construction
TD Bank

In-Kind Donations

Adam Weiss
Anthony Shitemi
Barbara Lehrer
BET
Brock Flynn
Capital One
Disney
Dwayne Evans
Emblem Health
Empire City Casino
Gala Committee
Event Committee
Ira Einhorn
Janice Smith-Bynum
John Zeltin
Interior Design
Marketing Works
New York Mets
New York Philharmonic
New York Yankees
Paul Gregory
Program Directors
Ron Gold
Silent Auction Committee
The Pearl Theater Company
Todd Garrison

Todd Roulette
UAI
Unique Furniture
WABC
Burnes Mc Knight
Alex Conrones
Icylin Whites
Madalia Kinney
Eriq Las Salle
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“

One sole mission:

to provide a home and life-changing services to individuals with special and challenging needs.

”

Unique People Services
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Bronx, NY 10470
718-231-7711
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